



INSTRUCTIONS

Thank you for choosing an Ultra Custom Cabs Arcade Machine. We hope you have a blast with it for years to come!

Our machines have a reboot to restore function on the main system drive (C:), which resets the machine to default settings when power is turned off.

You cannot install software on the main system drive as it will reset when the machine is turned off.

This ensures that your machine will boot and run correctly every time.

The gaming drive (D:) is NOT protected in the same way and can be written to. This allows you to save high score data, set favourites and so on. As the drive is unprotected, files can be moved or deleted, and you can write new files etc.

NOTE: It is NOT recommended that you mess around with this drive in any way!

If you delete or move gaming and media files and your system becomes partially or fully non-functional, we can restore the drive to factory defaults at our workshop.

THIS WILL INCUR A SERVICE CHARGE.

As a quick tip on placement, try to find somewhere that isn't in direct sunlight as this may fade the artwork over time and can cause glare on the screen. Avoid wet, damp, moist/humid areas (near laundry/bathroom, near a sauna/spa, near the kitchen, in a damp basement), if possible. This is to minimise the risk of premature component failure and to avoid the build-up of mould or mildew (or fats and smoke) which is also bad for the cabinet (and artwork). Heat generally isn't a concern for the electronics, but most technology lasts longer when not exposed to extremely high temperatures for long periods. Bottom line is that if the temperature is comfortable for you and your mates or family, your arcade machine will be fine too.

Moving any of our machines is best done with two people (even our upright cabinets with wheels on the rear), to minimise the risk of damage to you or the machine. Also make sure the kids and/or pets are out of harm's way.

OK....let's get to it!

1. The key to the door is taped to the top of your machine.
2. The TV remote and the remote for the LED strips/light up marquee (if you chose this upgrade) is in the bag taped inside the bottom of your machine.
3. Plug the power cord into a wall outlet and turn on power. If using an extension cord, make sure it's not placed where it constitutes a tripping hazard.
4. Point the TV remote toward the sensor at the bottom left of the screen and press the Power On button. Turn the TV on before the PC to avoid a blue "no signal" screen.
5. Flick the switch and rotate the knob on the side of machine if you have the upgraded sound system.
6. Press the power button on the side of the machine to turn on the PC.
7. Once the PC is running, it will automatically launch the Hyperspin front end.
If you're familiar with it....have fun!

If you're new to Hyperspin (or even if you're an old-hand) and would like to know more about your machine's operation, you will find an Instruction Video (actually several) on the desktop. This covers the gaming system and other operational aspects such as the use of any included lighting and sound upgrades, access to separate pinball applications and more.

To access the video, you first need to exit Hyperspin. Follow the steps for your machine type:

On 2 and 4 player arcade machines and UltraDeck Pro:

1. Exit Hyperspin by pressing the Player 1 Coin button (you might need to hit it a couple of times if you're deeper into the menu hierarchy).
2. Choose "Yes" in the Hyperspin Exit dialogue window with your joystick (it is selected by default), then press Player 1 Start.
3. Use your green glowing trackball to move the pointer to the Help/Instructions folder on the Windows desktop and double-click with the left button (the left/right click buttons are the 2x black buttons at the left hand underside of the control panel).
4. Double-click the video(s) and/or document(s) to view.
Please fully watch the video(s) and read all documents.

On the cocktail table and pinball machines:

1. Exit Hyperspin by pressing the Exit button (you might need to hit it a couple of times if you're deeper into the menu hierarchy).
2. Choose "Yes" in the Hyperspin Exit dialogue window with your joystick (it is selected by default), then press the Enter/Select button.
3. Use your green glowing trackball to move the pointer to the Help/Instructions folder on the Windows desktop and double-click with the left button (the left/right click buttons are the 2x buttons at the left hand end of the cocktail table / at the lower right on the front of the pinball machine).
4. Double-click the video(s) and/or document(s) to view.
Please fully watch the video(s) and read all documents.

SHUT DOWN PROCEDURE

Follow these steps to safely shut down your machine. If you directly shut off your machine with the power button, there is a risk that game system (and Windows) settings can become corrupted.

DO NOT TURN OFF YOUR MACHINE DIRECTLY AT THE WALL SOCKET!

Note: You can use the external power button to safely turn off your machine from the Windows desktop - but you still need to exit Hyperspin/PinballX before using the button to shut down.

Follow the steps for your machine type:

On 2 and 4 player arcade machines and UltraDeck Pro:

1. Exit Hyperspin by pressing the Player 1 Coin button.
2. Choose "Yes" in the Hyperspin Exit dialogue window with your joystick, then press Player 1 Start.
3. On the Windows desktop, use your trackball to move the pointer over the Windows logo at the lower left of the screen, then click and choose "Shutdown" from the menu (or use the external power button).
4. Press the Power Off button on the TV remote.

On the cocktail table and pinball machines:

1. Press the Exit button to open the Hyperspin (or PinballX) Exit dialogue window, then use your joystick (or left/right flippers in PinballX) to select "Yes" or "Exit to Desktop".
2. Hit the Enter/Select button to close the front end.
3. On the Windows desktop, use your trackball to move the pointer over the Windows logo at the lower left of the screen, then click and choose "Shutdown" from the menu (or use the external power button).
4. Press the Power Off button on the TV remote.

TROUBLESHOOTING

- If the trackball doesn't seem to be working, unplug it from the back USB port and reinsert. If that doesn't fix things, try another (blue) USB port.
- If you're getting no sound, adjust the volume with the TV remote. If you have the upgraded sound system, the knob on the side of the machine is BOTH an on/off switch and a volume control....so give it a turn and let your neighbours know you've got a new arcade machine!
- No lights? Use the supplied remote control to turn on the marquee or LED strips. Watch the Instruction Video to learn where the sensor for your machine is located and how to switch between lighting sequences, colours, etc.
- If the TV (and PC) is on, but Hyperspin won't launch, it's possible that the SATA cable has been detached during transit. Use the key to open the cabinet door and check the SATA plug connections on the hard disk and the computer motherboard. Also check the SATA power connections between the hard disk and the computer power supply.
- If the TV (and PC) is on, but you're seeing no video, it's possible that the HDMI cable has been detached during transit. Use the key to open the cabinet door and check the HDMI plug connections on the TV and the rear of the computer motherboard.
- If one component – sound, TV, or computer – isn't powering on, it's possible that the power connection for the component has been detached during transit. Use the key to open the cabinet door and check the plug connections on the internal power board, TV, speaker system (if you chose this upgrade), and/or computer power supply. If you're sure that everything is connected right, but are still having problems, give us a call.
- Your system is a computer, so it will inevitably freeze or lock up on occasion. We wish that wasn't the case, but software can – and does – crash. If this happens, you will need to reboot the PC using the Power button.
- There are backup settings on your C: Drive that will reset the Hyperspin system back to original values if needed (best to ring us before trying this).

CARE AND MAINTENANCE

A simple wipe over with a dusting cloth is all that's required to keep your machine looking good. If there's any build-up of grime, use a slightly damp cloth.

- Do not use any cleaning agents or furniture polish.
- Do not use abrasive cleaning cloths, steel wool, scourers etc. as this can damage the cabinet, artwork, overlays, glass, or screen.

Every 6-12 months, you should give the computer components a quick clean with a can of compressed air (don't use your air compressor). This gets rid of any dust or other build-up, which can eventually cause overheating issues, and keeps the CPU fan running smoothly.

- Don't use a vacuum/dust-buster (even those "computer keyboard" ones).
- Don't use a brush or cloth as these can create static which can kill the motherboard.

IMPORTANT NOTE

Ultra Custom Cabs is not the owner or seller of the software installed on your machine.

****Disclaimer****

We DO NOT charge for any software that is used in our setups – we only charge for the time taken to configure the PC to run the relevant software.

All PC apps and programs we use are provided to the Home Arcade community freely. These can be downloaded from the Internet, and the software is not for sale.

Ultra Custom Cabs is responsible for the production and sale of our quality hand-made Arcade cabinets that use PC-based systems to play your favourite games from days past.

All retro Arcade games pre-installed on our systems are a free addition that we do not charge for. Retro game functionality relies on emulation and therefore all software comes provided in an "as-is" basis which we do not provide support for and take no responsibility for.

Ultra Custom Cabs can not guarantee the performance of all games provided on our machines as it is impossible to go through 40,000 games and check them all.

Due to the nature of emulation many games may not be 100% identical to the original product.

Ultra Custom Cabs provides a full warranty on all other components.